

Congregational Consultation & Mediation

Overcoming Challenges; Embracing Opportunities

“The consultants were impartial and interested in helping us resolve our differences and move forward. Their outside perspective provided us valuable direction and encouragement.” -- Anonymous

Even the healthiest congregations face problems and conflict. Our Consultation and mediation Services help churches resolve a variety of challenges from both inside and outside the congregation.

Consultants are trained to assist staffs, deacons, boards, councils and other leadership groups to tackle a variety of issues. For example, we can help congregations establish an effective Interim Ministry during the transitional period between pastors. We incorporate proven methods such as Emotional Intelligence for team building and whole-system involvement with Appreciate Inquiry for casting a new vision, calling a pastor and more.

Other areas in which we provide expertise include:

- Resolving conflict over a pastor or staff member
- Finding common ground amidst significant differences of opinion
- Addressing issues created by multiple worship or music styles
- Evaluating the need for staff positions and making decisions about restructuring
- Training search committees and initiating search processes
- Providing staff development for employees
- Planning strategically for the future
- Responding to declining membership and resources

Congregation members and leaders do the work, but CCCC consultants help to facilitate and guide the process, identify problems and discover solutions from an unbiased position.

Did You Know...

Congregations frequently function as dysfunctional family systems?

